CODE ENFORCEMENT OFFICER

MAJOR FUNCTION

This is technical investigative work inspecting single, and multiple dwellings, and other structures and properties to ascertain compliance with, and enforcement of, municipal housing and other related codes and ordinances. Incumbents also respond to citizen and neighborhood issues, inquiries or complaints and work with departments to resolve issues and concerns of citizens. Duties are performed in accordance with established ordinances, policies, and procedures. Work is performed under the general supervision of an administrative superior; however, the incumbent is expected to exercise independent judgment and discretion, tact, patience, and self-control under trying circumstances in performing work. Work is reviewed through analysis of reports, observations, and by results obtained.

ESSENTIAL AND OTHER IMPORTANT JOB DUTIES

Essential Duties

Inspects single/multiple family dwellings and other structures and properties for compliance with municipal codes, ordinances, and regulations based upon complaints received and/or special geographic targeting of areas within the City. Provides direct contact to property owners or renters regarding violations relating to health, safety, and aesthetic concerns. Researches property ownership through formal and informal channels. Handles volatile situations regarding code violations and resolutions with property owners, tenants and citizen complaints. Videotapes and posts cases for code board hearings. Assists in preparing evidence for the prosecution of violators of the standard housing code and related municipal ordinances and regulations. Provides testimony concerning code violations before the Municipal Code Board, special magistrates, and circuit court judges. Enforces the sign ordinance through identification and removal of illegal signage throughout the City. Conducts surveys and collects data on operational and administrative problems and procedures regarding the services offered by city departments. Participates with special task forces to correct code, health and safety, and infrastructure issues in neighborhoods. Interacts with other government agencies to resolve code and neighborhood issues. Performs related work as required.

Other Important Duties

Attends neighborhood and community meetings to discuss the code enforcement program, sustainability, and resilience. Supports volunteer program activities associated with special projects, beautification projects, neighborhood clean-up projects and rehabilitation/retrofit programs. Trains, prepares for, and performs essential personnel duties during emergency response, including damage assessments and community recovery efforts. Performs related work as required.

DESIRABLE QUALIFICATIONS

Knowledge, Abilities and Skills

Interest in creating a strong and vibrant community. Thorough knowledge of appropriate City codes and ordinances. Thorough knowledge of all phases of building construction, including a working knowledge of plumbing and electricity. Considerable knowledge of the City's geography. Considerable knowledge of modern office procedures, practices, and equipment. Thorough knowledge of municipal housing codes, laws, rules, and regulations. Ability to plan, organize, and maintain a workflow consistent with work demands. Considerable ability to comprehend, interpret and technically apply City codes and ordinances. Ability to recognize and define structural, safety, health, fire, and other living hazards in permanent and temporary dwellings. Ability to communicate effectively, clearly and concisely, both orally and in writing. Ability to work effectively under stress. Ability to exercise considerable judgment in making decisions in accordance with laws, rules, policies, and procedures. Ability to establish and maintain effective working relationships as necessitated by the work. Ability to use good judgment and tact in contacting and securing the cooperation and

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compliance of property owners, contractors, the public, and tenants. Ability to enforce ordinances and other regulations with firmness, tact, and impartiality. Ability to use a microcomputer and associated programs and applications necessary for successful job performance.

Minimum Training and Experience

Possession of a high school diploma or an equivalent recognized certificate and four years of skilled craft or technical experience in the building or housing construction industry, engineering, code enforcement, or building or housing inspection area.

Necessary Special Requirement

Must possess a valid Class E State driver's license at the time of appointment.

Growth Management: Within one year of employment, must complete Level One of the Florida Association of Code Enforcement's (FACE) training program as a condition of continued employment. Must complete continuing education requirements to maintain FACE certification as a condition of continued employment.

Sustainability and Community Preservation: Possession of an environmental, building or infrastructure related certification such as a Property Maintenance and Housing Inspector from the International Code Council, Crime Prevention Through Environmental Design (CPTED), Florida Association of Code Enforcement's (FACE) training or other related certification. Must complete annual continuing education as a condition of continued employment.

Established:	09-23-97 (job Code # 053)
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